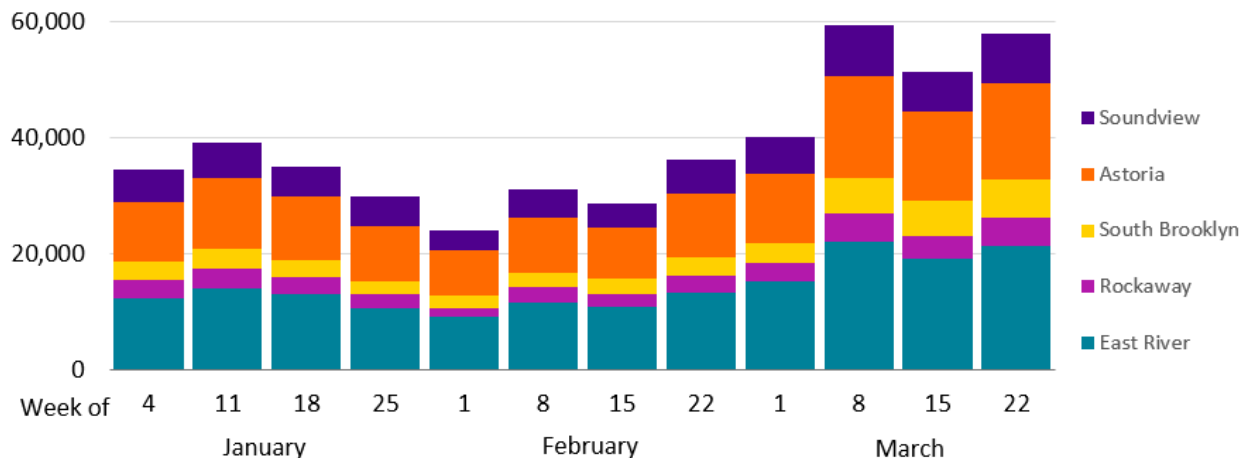


# NYC Ferry QUARTERLY UPDATE

1/1/21 - 3/31/21 | Q1



## Weekly Ridership



## BY ROUTE

1/1/21 - 3/31/21



### On-time Performance<sup>1</sup>

Route	Trips Arriving On-Time
Astoria	98.3%
East River	97.2%
Rockaway	92.6%
South Brooklyn	98.1%
Soundview	95.1%
<b>SYSTEMWIDE</b>	<b>96.4%</b>



### Average Daily Ridership

Route	Weekday	Weekend
Astoria	1,797	1,607
East River	2,150	2,091
Rockaway	531	361
South Brooklyn	550	635
Soundview	1,027	519
<b>SYSTEMWIDE</b>	<b>6,055</b>	<b>5,213</b>



### Days and Weather

Weekdays <sup>4</sup>	59	Average Daily High Temperature	39° F
Weekends & Holidays	30	Days of Precipitation	27
Total Days	89	Days of Low Visibility	8

## CUMULATIVE SINCE LAUNCH

5/1/2017 - 3/31/21

18 M

Riders

21

Landings

38

Vessels<sup>2</sup>

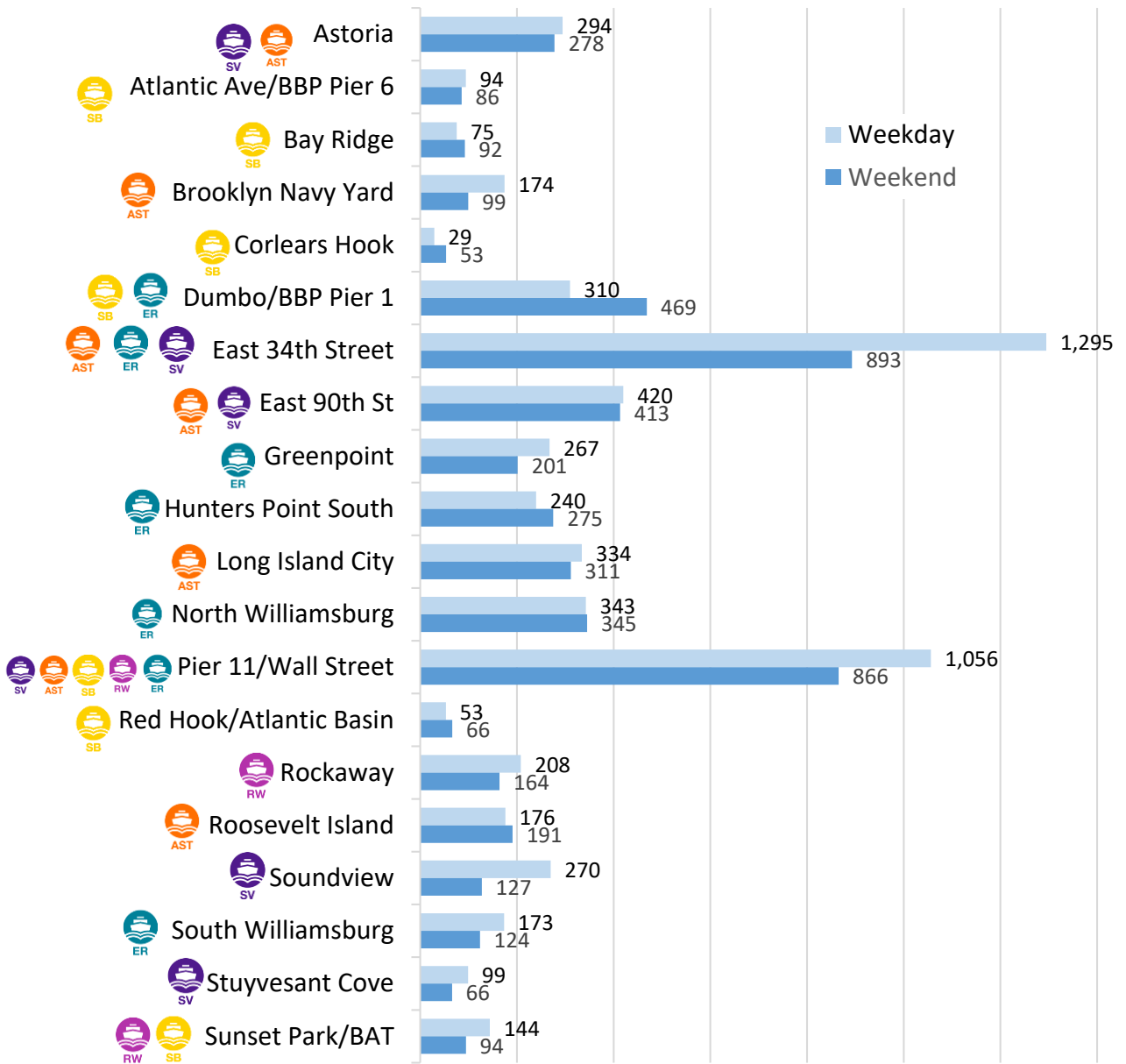
5

Routes





## Average Daily Ridership



### Highlights

The pandemic continues to affect ridership, but NYC Ferry saw higher return rates than other forms of transit, about 70% of 2019 levels. The system introduced mobile ticket scanning on February 1, eliminating the need to issue transfer tickets and offering better insight into riders' travel patterns.

### Service Notes

High winds temporarily suspended service at the Rockaway and Bay Ridge landings in January and March. A snowstorm in February caused all ferry and shuttle service to have a delayed start and to operate on a weekend schedule. On April 5, the S. Williamsburg and DUMBO ferry landings closed for construction to replace both landings.

<sup>1</sup>On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. <sup>2</sup>Number of NYCF-branded vessels available for use. <sup>3</sup>The LES route was reconfigured in May 2020, with the existing landings moved to other routes. <sup>4</sup>A severe snow storm on Feb 1 canceled all service, and Feb 2 operated on a weekend schedule.