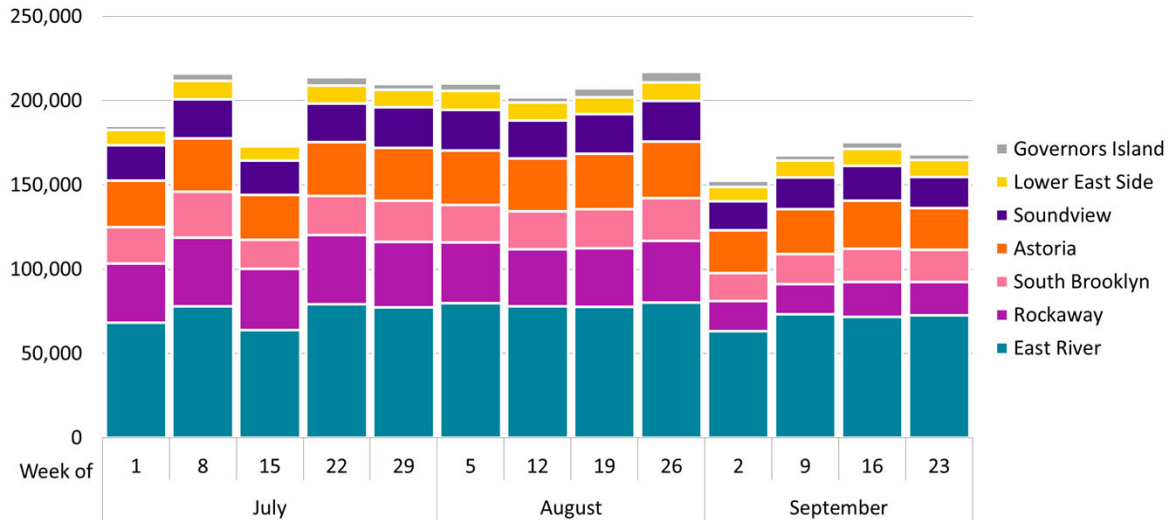


NYC Ferry QUARTERLY UPDATE

7/1/19 - 9/30/19 | Q3







Weekly Ridership









BY ROUTE

7/1/19 - 9/30/19

On-time Performance¹

Route	Trips Arriving On-Time
 Astoria	94.8%
 East River	93.2%
 Lower East Side	95.3%
 Rockaway	83.5%
 South Brooklyn	83.1%
 Soundview	91.3%
SYSTEMWIDE	91.3%

Average Daily Ridership

Route	Weekday	Weekend
 Astoria	3,942	4,820
 East River	9,415	13,130
 Lower East Side	1,344	1,667
 Rockaway	3,367	7,025
 South Brooklyn	2,548	4,289
 Soundview	2,852	3,600
SYSTEMWIDE⁴	23,468	36,307

Days and Weather

Weekdays	64	Average Daily High Temperature	68° F
Weekends & Holidays	28	Days of Precipitation	55
Total Days	92	Days of Low Visibility	0

CUMULATIVE SINCE LAUNCH

5/1/2017 - 9/30/19

12.9 M

Riders

21

Landings

27

Vessels²

6

Routes

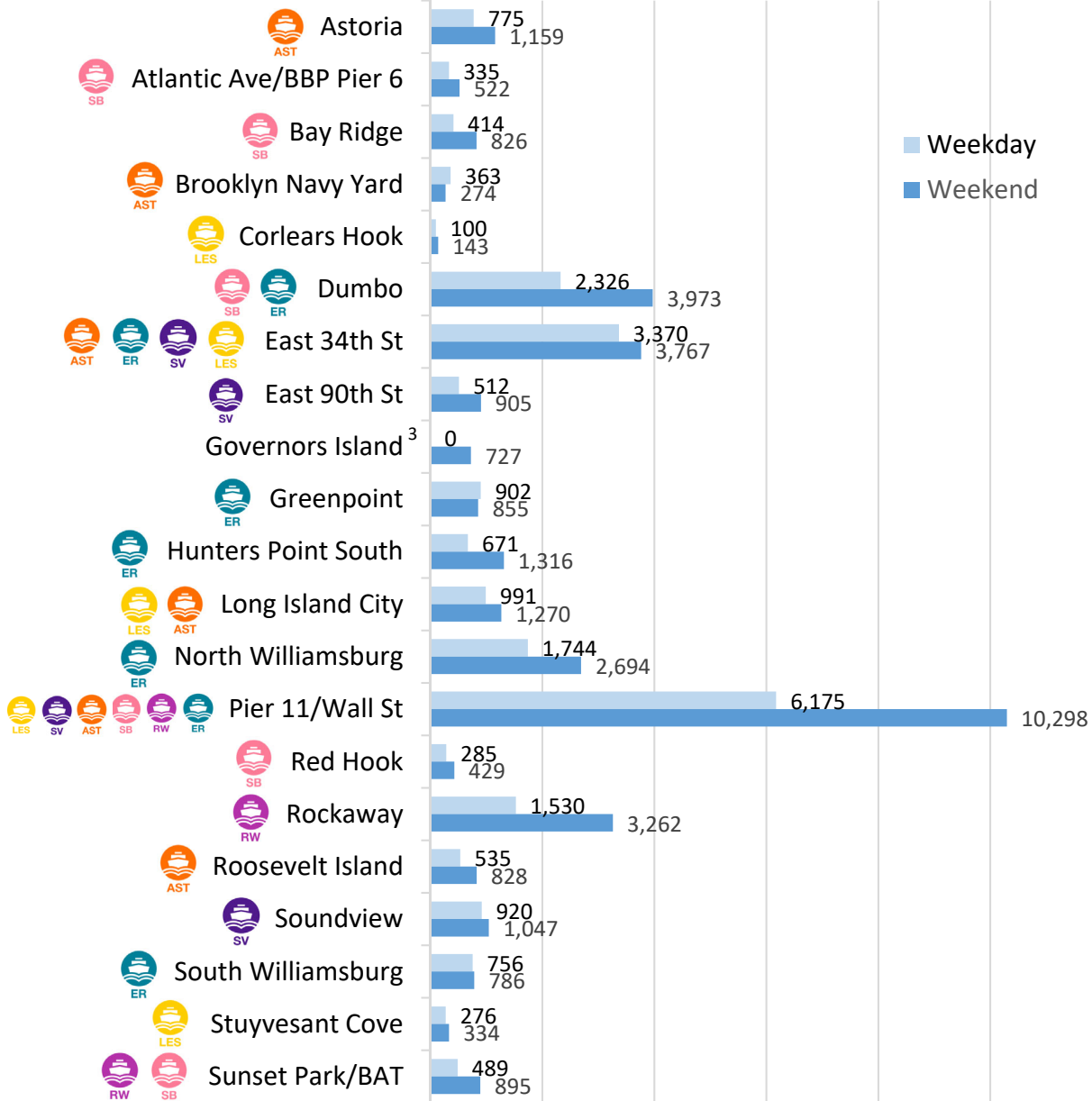


RIDERSHIP BY LANDING

7/1/19 – 9/30/19



Average Daily Ridership



Highlights

NYC Ferry continues to break ridership records with 3.1 million rides over the summer, and a new single-day record of 49,333 rides. The Soundview and Lower East Side routes celebrated their one-year anniversary. Three new 350-passenger vessels were delivered and put into service.



Service Notes

NYC Ferry responded to a Con Edison power outage on July 14th with additional service from East 34th Street. The UN General Assembly from September 22 – 27 caused temporary closures of Pier 11/Wall Street and suspended service on the Midtown Shuttle Bus and on the Astoria and Soundview routes for most of the day on Tuesday, September 24th.

¹On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. ²Number of NYCF-branded vessels available for use; NYCF Partners with other operators to charter vessels at times of high demand. ³NYCF operates to Governors Island on weekends during its public season. Figure includes average ridership on weekends when service operated in Q2. ⁴Governors Island ridership is included in this figure.